

Getting started

Our API for Heatpunk is open, and we welcome developers working on new integrations for CRMs, job management platforms and other applications. If you have an application that you would like to connect please give us a shout - we'd be really happy to help.

Documentation and testing

Live documentation for the API can be found at <https://heatpunk.co.uk/api/about/>. You can alternatively view the full OpenAPI schema by navigating to `[DOMAIN]/api/openapi/`

You can test calls from the documentation itself. It will also give example CURL calls which you can test from a command line. Platforms such as [Postman](#) or [Hoppscotch](#) are also very useful for development of an API integration.

Production and sandbox environments

In all the examples we give here we use the production API at the <https://heatpunk.co.uk/> domain. If you are developing an integration with another application where you feel it would be helpful to test on a pre-prod environment we can give you access to a sandbox environment. Please ask for details.

Generating an API key

Most API endpoints that we make publicly available can only be accessed through a 'pro' team API key or an Enterprise API key. For 'Pro' team owners and admins please login and go to your 'Pro account settings' dashboard, then click on the 'CRM connections' tab. Click on the 'Generate key' button to create an API key.

It is very important that you keep the API key secure. Anyone who gains access to it will be able to access and change all data for the users in your team, including customer names and addresses. We recommend it is only used for server-server requests, and stored as an environment variable and kept out of git repositories. If you wish to keep a backup of the key, use a secure password manager.

Note that we don't keep a record of the key. If you lose it, you will need to generate a new one for your application.

If you are developing an application just for one company, you will only need to generate one key. If you have a platform that many companies use, every company will need to generate their own key and save it to their account on your platform.

Still need help? / Want to know more?

Further guides: Take a look at our [Developer help guides](#)

Contact Support: If you've got further questions, get in touch with our support team at **help@heatpunk.co.uk** (UK) or **help@heatpunk.ie** (IE). *If you are experiencing a bug, to help us look into your issue faster, please include the email address of your account, the name of the project and screenshots of any unexpected behaviour.*

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