

General

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Is there training available?

Absolutely! We run free, online training sessions weekly, covering Heatpunk, Heatpunk Pro, Shrunk Punk and Lead Generation. You can book onto our training sessions [here](#).

If you have any questions, you can also contact us at help@heatpunk.co.uk.

Can I pay Heatpunk to design a project for me?

No, this is not a service we offer at Heatpunk, but if you're struggling to use the software, you can always come to one or more of our [free training sessions](#) or email us at help@heatpunk.co.uk!

Are Midsummer trade discounts reflected within Heatpunk?

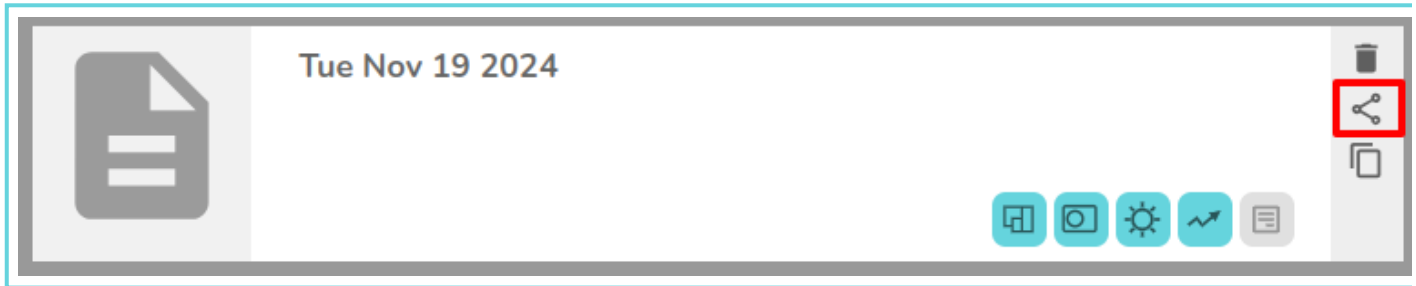
[Heatpunk](#) and [Midsummer](#) accounts can be linked for accurate pricing.

When logged into your Heatpunk account, head to the **My Account > Preferences > Connect to Midsummer**. Here you can link your accounts by entering the email and password associated with your Midsummer account.

Unless a trade link is established, Heatpunk displays retail pricing as standard. For more information on this topic, see our guide on [Connecting to Midsummer](#).

How can I share projects with others?

Sharing projects is available with a Heatpunk Pro license. To share a project, go to the project and select the share icon.



I have an idea for a future update

Great! We're always keen to hear from our users. **Heatpunk** has been developed by heat experts for heat pump installers. Updates go live on a regular basis, so get in touch via help@heatpunk.co.uk and share your feature requests. Keep an eye on the **Heatpunk** news feed for details regarding the latest releases or check out our periodic mailmerges.