

General

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What is Heatpunk?

Brought to you by the [Midsummer](#) development team, **Heatpunk** represents our vision of accessible heat loss calculations for all. As a standalone web-based tool, Heatpunk offers a complete design package for both commercial and personal use. Offering industry-leading value, installers rely on Heatpunk to support their front-line sales teams with a feature rich all-in-one solution. If you're looking for help with designs, quotations, purchasing and the certification process, we've got you sorted.

Who is Heatpunk suitable for?

Everyone! Heatpunk has been designed with simplicity in mind. No technical knowledge required. Simply let Heatpunk guide you through the design process step by step.

How do I get started?

Registration takes mere seconds - simply sign up for a free account at [Heatpunk](#). Create your first project and have a play! If you're looking for some extra guidance, take a look at our how to guides, or if you still can't find the answer get in touch via help@heatpunk.co.uk.

Is there training available?

Absolutely! We run free, online training sessions weekly, covering Heatpunk, Heatpunk Pro, Shrunk Punk and Lead Generation. You can book onto our training sessions [here](#).

Can I pay Heatpunk to design a project for me?

No, this is not a service we offer at Heatpunk, but if you're struggling to use the software, you can always come to one or more of our [free training sessions](#)!

Does Heatpunk integrate with Midsummer?

Though existing as a separate entity, **Heatpunk** designs can be transferred to [Midsummer Wholesale](#) by clicking "*Looking to build a whole kit?*" from the Project Overview page. This takes you to our Kit Builder on the Midsummer Wholesale website. The heat pump and cylinder you have entered will be pre populated. The kit builder will then suggest additional component you may need which you can edit as necessary. Once finished everything is added to your basket ready for purchase.

Looking to build a whole kit?

Head over to Midsummer Wholesale to use our quick and speedy kit builder, just choose your heat pump and cylinder and we'll sort the rest!



Are Midsummer trade discounts reflected within Heatpunk?

[Heatpunk](#) and [Midsummer](#) accounts can be linked for accurate pricing. When logged into your Heatpunk account, head to the My Account > Preferences > Connect to Midsummer. Here you can link your accounts by entering the email and password associated with your Midsummer account. Unless a trade link is established, Heatpunk displays retail pricing as standard.

For more information on this topic, see our guide on [Connecting to Midsummer](#).

How do I link my Heatpunk account to my Midsummer Trade account?

Head to the *My Account* menu on Heatpunk, navigate to *Preferences*, *Connect to Midsummer* and log in with your Midsummer credentials. This will link your accounts and pull over trade-discounted prices for you to see while designing your projects.

For more information on this topic, see our guide on [Connecting to Midsummer](#).

Are there different versions of Heatpunk?

Yes there are a few options with Heatpunk. These are Standard, Pro and Enterprise.

Standard - Free to use

- Generates heat load calculations, compliant with MCS heat pump design standards (MIS 3005-D)
- Room by room heat loss
- Sizing of heat pump and DHW storage (cylinder)
- Sizing of radiators at different flow temps
- MCS sound & performance assessments built in
- Generate quotes and reports
- Only has Midsummer products (heat pumps and DHW storage)

Heatpunk Pro - £35/month/user

- Pre-install Survey (can upload site photos)
- Can add in components (only Pro users can add in non-Midsummer heat pumps and hot water storage)
- Customisation and branding project reports
- Automated DNO applications
- Access to Shrunk Punk
- Team collaboration: sharing of projects, custom components and material sets
- Automatic pricing for financial task (save your pricing logic)
- E-signing
- Import floor plans

Enterprise

- Fully bespoke stand alone site
- Has it's own URL and your branding
- Control over users
- Populate your own documentation with the data produced
- Additional forms and projects sharing
- Control over components
- CRM and API integrations

Can I upgrade to Pro? How much is the upgraded version?

Heatpunk Pro is available at £35/month/user and you can upgrade or cancel at any time. For more information on the features of Pro see [Are there different versions of Heatpunk?](#).

An enterprise license is available, as a bespoke purpose built software solution, pricing differs depending on the complexity of the development work required. Following a one-to-one consultation, the team will supply a detailed quotation outlining project scope, development cost, license fee and completion time frame. For more information on Enterprise see [What are some example Enterprise features?](#).

We always aim to be as transparent and fair with our pricing structure. The development cost will be agreed upon before work commences and can be paid upfront or with regular instalments. The ongoing license fee covers corporate multi-user access with company wide training and support. Plus ongoing maintenance to ensure an up to date, safe and secure user experience.

I need specific features tailored to the needs of my business

Following a consultation process, our Enterprise solution allows custom versions of **Heatpunk** to be developed. Unique features, widgets and tweaks tailored to your exact requirements. Peace of mind guaranteed.

For more information on this topic, see [What are some example Enterprise features?](#) or get in touch (help@heatpunk.co.uk).

What are some example Enterprise features?

- White-labelled software with custom branding
- Bespoke handover reports
- Customer-focused design tool for your own website
- Streamlined customer-facing retail design mode
- CRM and QMS support
- Custom automated forms and PDFs
- Digital customer confirmation with e-signature support
- Unique features designed to your exact specification
- API integration with existing company systems

How much is an Enterprise license?

As a bespoke purpose-built software solution, pricing differs depending on the complexity of the development work required. Following a one-to-one consultation, the team will supply a detailed quotation outlining project scope, development cost, license fee and completion time frame.

We always aim to be transparent and fair with our pricing structure. The development cost will be agreed upon before work commences and can be paid upfront or with regular instalments. The ongoing license fee covers corporate multi-user access with company-wide training and support. Plus ongoing maintenance to ensure an up-to-date, safe and secure user experience.

How can I share projects with others?

Sharing projects is available with a Heatpunk Pro license. To share a project, go to the project and select the share icon.



Can I add in different brands of heat pump?

You can add in different heat pumps if you have a Heatpunk Pro license. For information on how to do this, see our guide on how to [Create and manage your own components](#).

Are there any shortcuts?

In the materials selection window, *N* and *B* keys move you to the next page and back a page respectively.

I have an idea for a future update

Great! We're always keen to hear from our users. **Heatpunk** has been developed by heat experts for heat pump installers. Updates go live on a regular basis, so get in touch via help@heatpunk.co.uk and share your feature requests. Keep an eye on the **Heatpunk** news feed for details regarding the latest releases or check out our periodic mailmerges.