

My bank is not showing up when trying to upgrade to Pro, what should I do?

If you can't find your bank when you enter its name, try just typing a few letters of the bank name and wait a moment to see what results come up. Sometimes the name of the bank will be slightly different to what you expect it to be. If you still can't find your bank please get into contact with us at help@heatpunk.co.uk and we'll get this sorted for you.

To see a list of all the banks that GoCardless (our payment partner) supports [click here](#).

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