7. Survey questions & photo markups

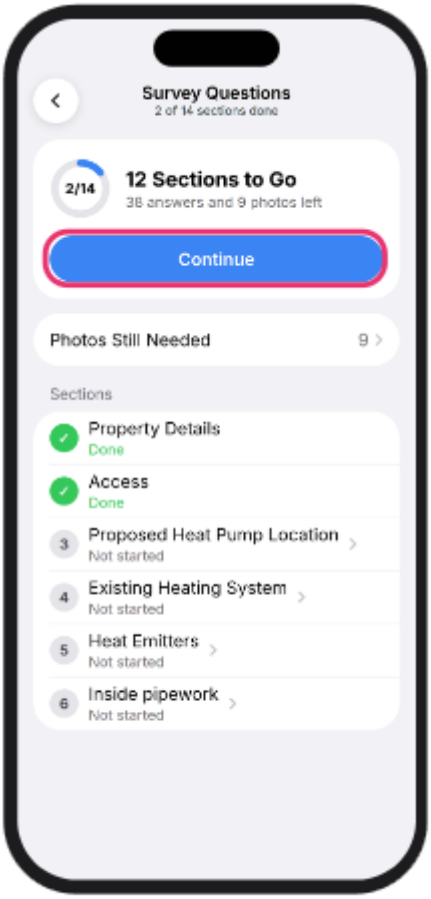
The app includes all **14 standard Heatpunk survey sections**. You can complete them on site without signal, and your answers save automatically.

Answering survey questions

1. Open the survey's page and tap the `Survey Questions` card (or tap `...` > `Survey` during a room walk).
2. Tap `Start` or `Continue` to work through the remaining sections in order, or tap any individual section from the list.
3. For photo questions, tap `Take Photo` to capture a new image, or `From Project` to reuse a photo you already took during the room walk.
4. Tap `Photos Still Needed` at the top of the Survey Questions screen to view a checklist of any missing photos.

List of the 14 survey sections

1. Property Details *(Outside)*
2. Access *(Outside)*
3. Proposed Heat Pump Location *(Outside)*
4. Existing Heating System
5. Heat Emitters
6. Inside pipework
7. Domestic Hot Water Supply
8. Proposed cylinder location
9. Energy Use
10. Electrical System
11. Wiring route *(Outside)*
12. Pipe runs *(Outside)*
13. Vents *(optional)*
14. Additional information

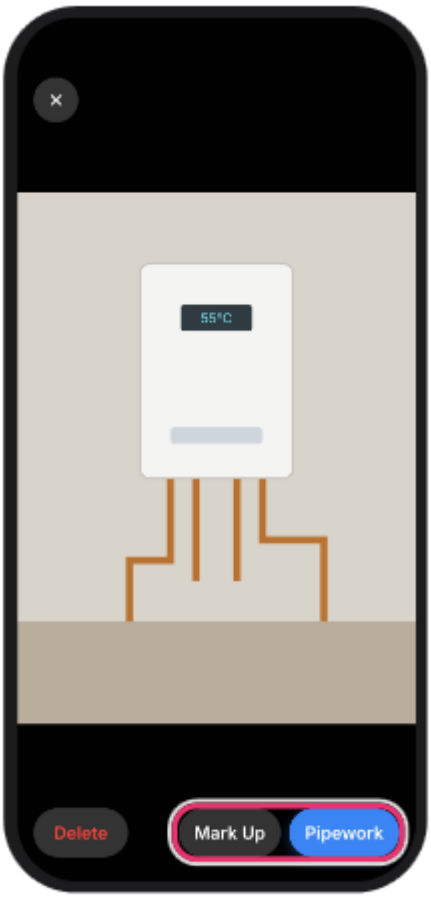


Survey Questions: Start opens the first section to do

Marking up photos & drawing pipework

You can annotate photos to clearly show installers where equipment, pipe runs, and cables will go.

1. Tap any photo to open it full-screen.
2. **General annotations:** Tap `Mark Up` to draw freehand or add shapes and text using Apple's markup tools, then tap `Done` (a clean original is always preserved in the background).
3. **Pipework & cable routing** (available on survey question, radiator, boiler, and stopcock photos):
   - Tap `Pipework` at the bottom right
   - Tap `Route`, select the pipe or cable type (`Flow & Return`, `Hot Water`, `Cold Main`, `Condensate`, `Power Cable`, `Controls Cable`, etc.) and diameter (e.g., `22 mm`), then tap along the photo to plot each bend and tap `Finish`
   - Tap `Mark` to place icons for `Heat Pump`, `Core Hole`, `Cylinder`, `Isolator`, `Consumer Unit`, `Valve`, or a `Note`
   - Tap `Done` at the top right to save the annotated image



A survey photo: Mark Up and Pipework at the bottom right

> **Note:** Deleting a photo from a room removes it from the entire survey and any linked questions. Deleting a photo from a survey question removes it only from that question.

Still Need Help?

Contact Support: If you've got further questions, get in touch with our support team at **help@heatpunk.co.uk** (UK) or **help@heatpunk.ie** (IE). *If you are experiencing a bug, to help us look into your issue faster, please include the email address of your account, the name of the project and screenshots of any unexpected behaviour.*

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