9. Checking & sending your survey to Heatpunk

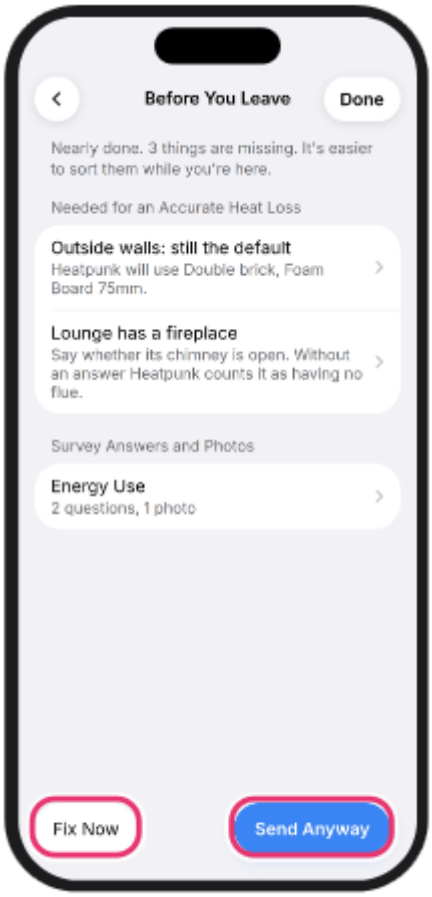
Once your rooms, floor plans, and survey questions are complete, run a final check before uploading the project to your Heatpunk account.

1. Review Before You Leave

1. Tap `More` > `Finish Survey` after your last room, or tap `Send to Heatpunk` on the survey's page.
2. Review the floor plan for each floor and tap `Next` at the top right to open **Before You Leave**.
3. Any missing items are grouped into three sections:
   - **Needed to Send (Blocking):** Issues that must be resolved before uploading (e.g., unaligned floors, a room missing a Room Type, a radiator with no size, overlapping regions, or a dormer extending outside a sloped roof). Tap any row or tap `Fix Now` to jump straight to the fix
   - **Needed for an Accurate Heat Loss (Warning):** Non-blocking reminders (e.g., unconfirmed fabric materials, an unanswered fireplace flue, or a missing party wall)
   - **Survey Answers and Photos (Warning):** Lists any unfinished survey sections

Common "Needed to Send" errors and how to fix them

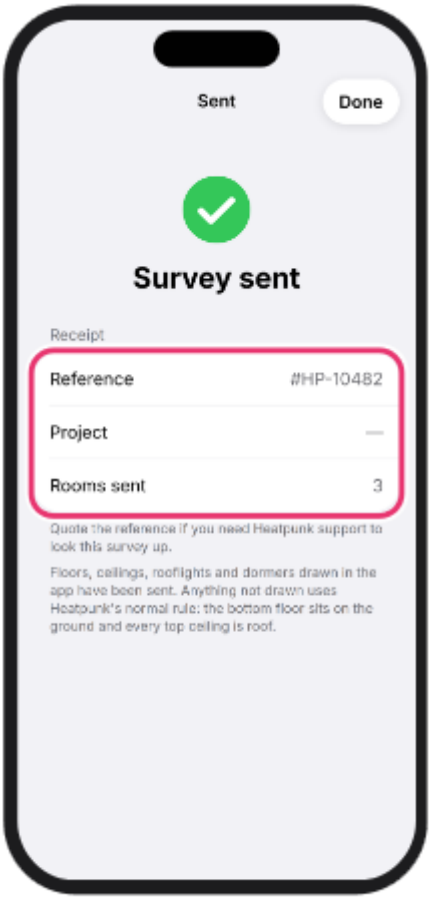
- **"[Room] needs a type":** Open the room and assign a `Room Type`
- **"A radiator in [Room] has no size":** Type or camera-measure the radiator's dimensions
- **"The floors are not lined up":** Align your floors on the floor plan and tap `Aligned` at the top right
- **"Regions overlap by ... m²":** Move or reshape your floor or ceiling regions so they do not overlap
- **"This dormer is not fully contained in a sloped roof":** Move the dormer completely inside a sloped ceiling region
- **"The project details are missing":** Open `...` > `Edit Details` and add the full postcode and house build era
- **"How sheltered the house is from the wind":** Select a wind shelter option on the `Ventilation` screen
- **"The measured air permeability":** Enter the air tightness test result on the `Ventilation` screen



Before You Leave: Fix Now, or Send Anyway

2. Send the survey

1. Tap `Send to Heatpunk` (or `Send Anyway` if only non-blocking warnings remain).
2. Keep the app open while your rooms and photos upload.
3. When complete, the **Survey sent** receipt screen displays your unique **Reference** (e.g., `#HP-10482`) - quote this reference if you ever need Heatpunk Support to look up the upload.
4. Tap `Done`. Your project is now ready in your Heatpunk web account.



Survey sent: the Reference is in the Receipt

3. Making changes after sending

- **Updated survey answers or photos:** Open the survey's page and tap `Send Update` on the Survey Questions card to update the existing project in Heatpunk
- **Updated floor plan, rooms, or property details:** Tap `Send Again` on the survey's page

> **Note:** Heatpunk never overwrites an existing floor plan once sent. Tapping `Send Again` creates a **second project** in your web account (defaulting to the name `Postcode (revised)`).

Still Need Help?

Contact Support: If you've got further questions, get in touch with our support team at **help@heatpunk.co.uk** (UK) or **help@heatpunk.ie** (IE). *If you are experiencing a bug, to help us look into your issue faster, please include the email address of your account, the name of the project and screenshots of any unexpected behaviour.*

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